

### Product description

*ekey home/multi servicesoftware* allows to update all ekey home finger scanners and ekey home/multi control panels.

The current update files corresponding to each ekey component can always be downloaded directly into the supplied software.

Furthermore, the software provides information about the serial numbers of the devices.

### Delivery scope of the *ekey home/multi servicekit* (Part no. 101 255)

Item N°	Designation	Quantity
800 505	<i>ekey converter USB</i>	1
801 671	<i>Cable servicekit FS IN</i>	1
801 386	<i>Cable servicekit CP IN</i>	1
801 388	<i>Cable servicekit WM</i>	1
801 385	<i>AC-AC adapter servicekit IN 230 V/9 V</i>	1
801 222	<i>ekey servicekit supplement</i>	1
801 123	<i>ekey DVD servicekit with ekey home/multi servicesoftware</i>	1

### Note:

All information given in this document is not subject to updating. You will find the latest version of this document under **[www.ekey.net](http://www.ekey.net)**.

We reserve the right to make technical modifications and change the product's appearance; any liability for errors and misprints is excluded.

## Software installation procedure

For a correct installation please follow the wizard.  
Start the installation using the **setup.exe** file on the DVD.

The language selection window appears.  
Choose your language and press "OK".



The program starts in your language.



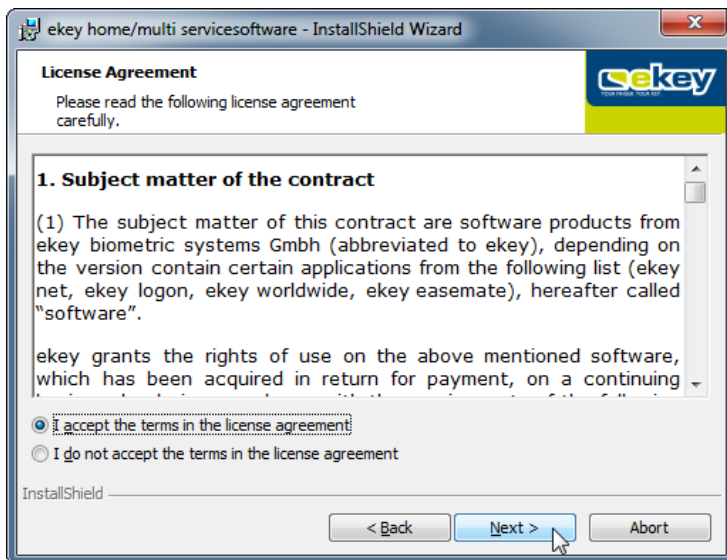
*ekey home/multi servicesoftware* will now be installed on your computer.

Press **Next**.



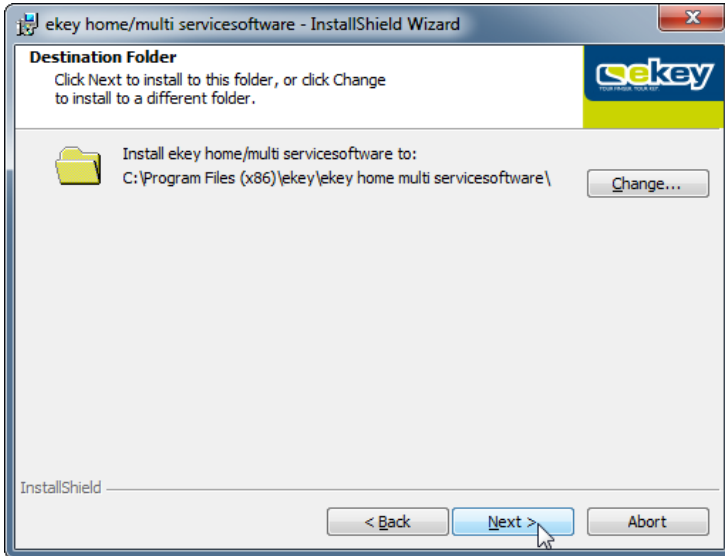
The software informs you about the License Agreement. In order to be able to continue, you must accept the Licence Agreement.

Press **Next**.



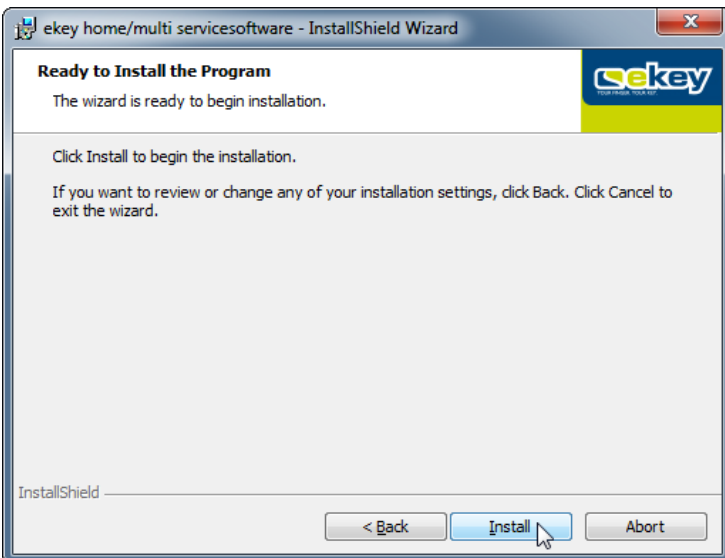
You can now choose the Install Directory. Should you prefer a different file location than the one suggested, press **Change**.

Confirm by pressing **Next**.

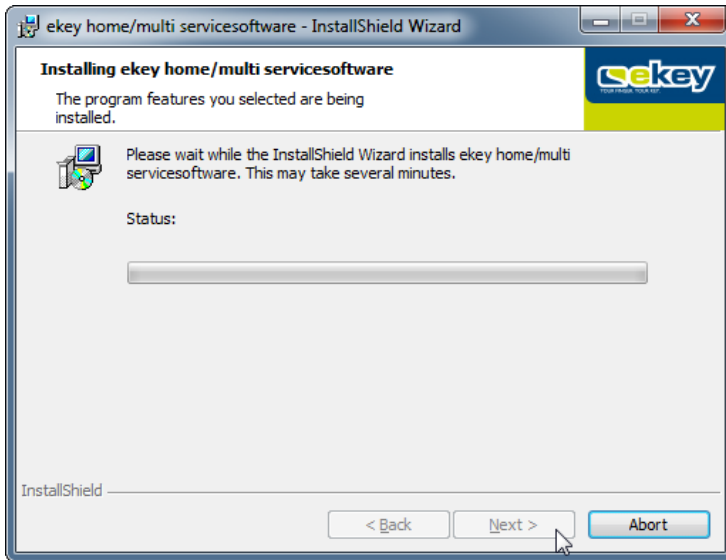


The program is now ready to be installed.

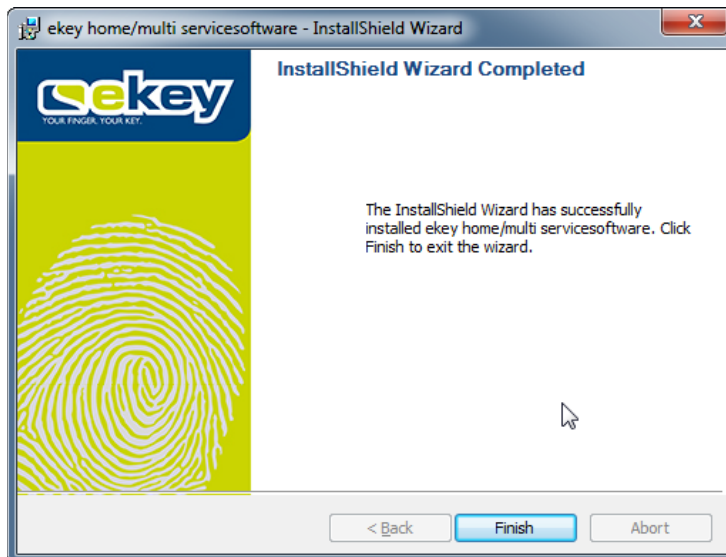
Start by pressing **Install**.



The installation will now run.

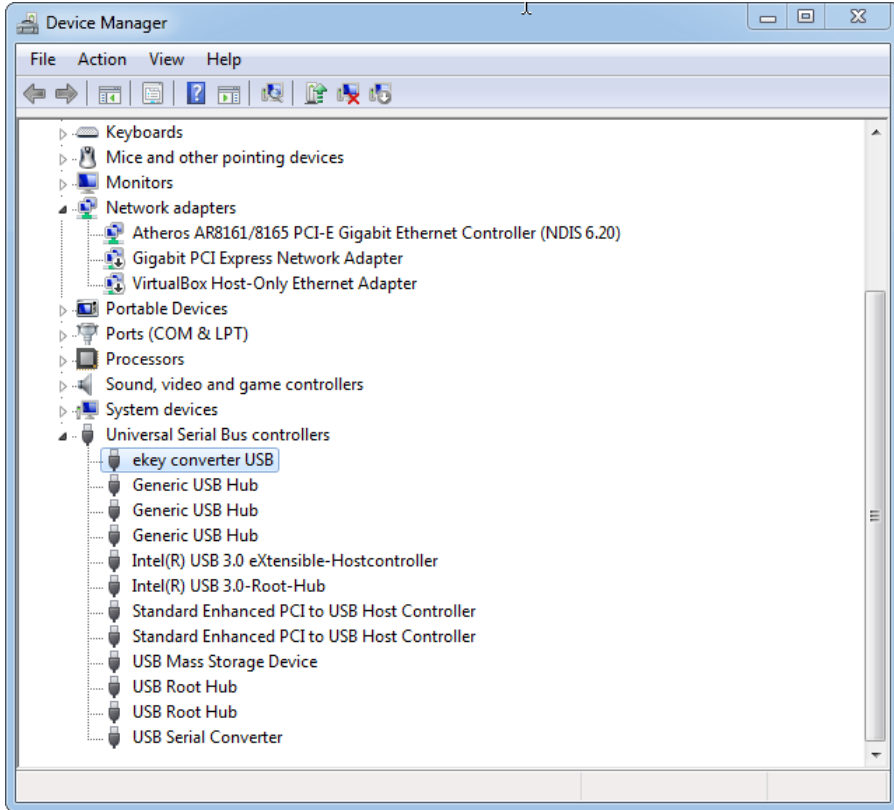


The installation succeeded.  
Press **Finish**.

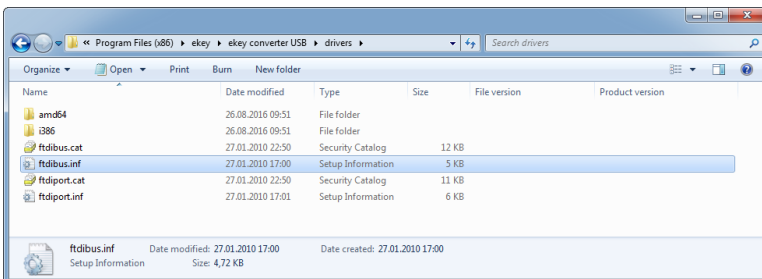


## ***ekey converter USB driver installation***

As soon as you have connected the *ekey converter USB* to your computer, the driver installation prompt will automatically appear. After the installation has succeeded, the *ekey converter USB* will appear in the Windows Device Manager.



You can also install the device driver manually using the Windows Device Manager. The necessary files are located in the installation path of *ekey home/multi servicesoftware*.

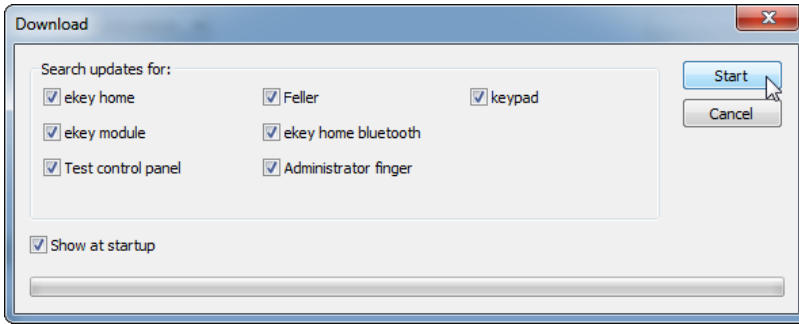


## Update program procedure

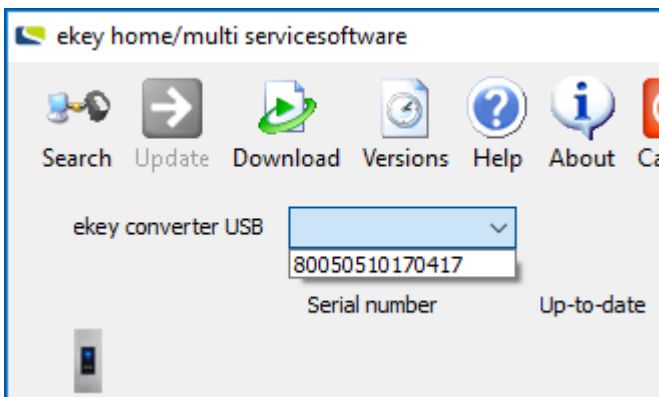
ekey home/multi servicesoftware and the corresponding update files for the ekey devices can be updated online as needed. An active internet connection is required.

If you have not updated your system for a long time, the software will inform you accordingly.

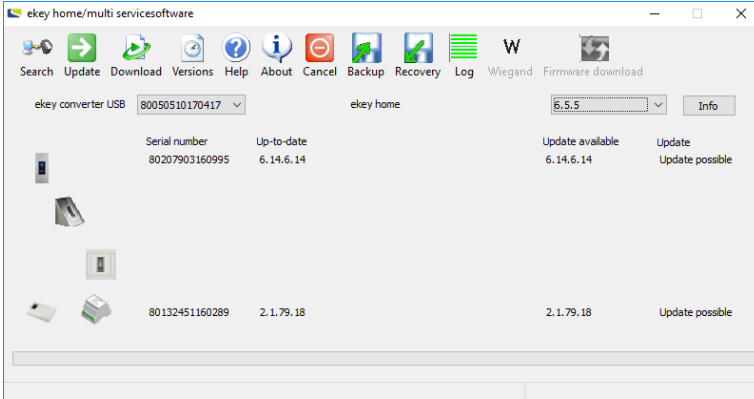
Choose your system and press **Start**.



In order to establish a connection to the ekey device, choose the serial number of the ekey converter USB and press **Search**.



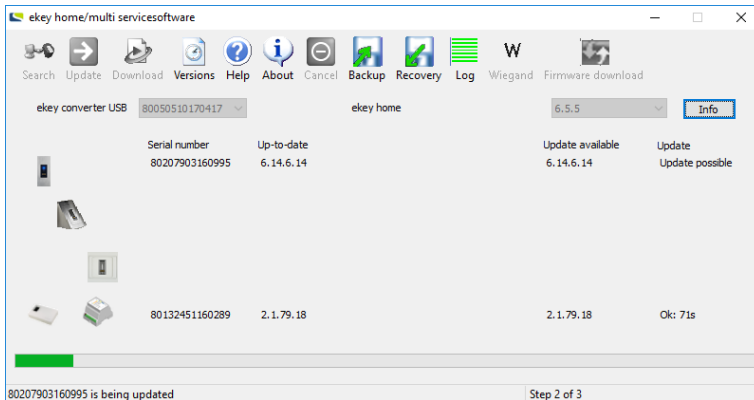
As soon as an ekey device is recognized, the corresponding information will be displayed.



Press **Update** to start the update. This process can take up to several minutes.

**Warning!**

During the whole update procedure, never interrupt the power supply!



The update procedure has been completed. Press **OK**.

